

WINTER HAVEN

The Chain of Lakes City

Residential Garbage and Recycling Collection Services (Effective October 1, 2011)

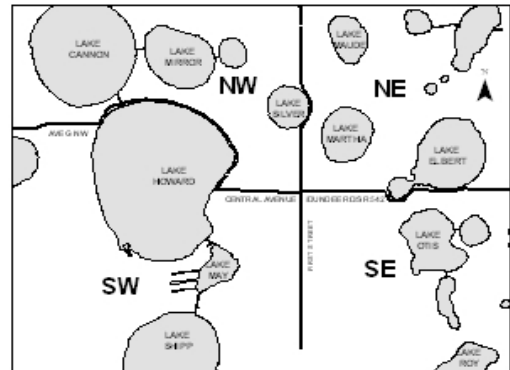
GARBAGE COLLECTION

Service Fee Information: The twice-weekly residential garbage collection fee is \$18.07 a month for one container, and \$9.03 per month for each additional container.

- **Residential Containers** – Residents are required to purchase an approved garbage container (**95-Gallon Green Cart**) from the City of Winter Haven. To purchase a cart, residents are to contact Utility Account / Field Services at 291-5678. The carts have a one-time fee of \$68.00 and the charge can be placed on your water bill. The purchase of the cart includes a **5 year limited warranty from date of delivery**. The resident has sole ownership of the cart. If the cart is damaged within the 5 year warranty period, please contact the Solid Waste Unit at 291-5756 to have it repaired for free. If the warranty has expired, some repair charges may apply.
- **All garbage must be bagged** and placed in the City approved container; **loose garbage will not be collected**. Residents must place container curbside no later than 7 a.m. on pickup day and no earlier than 5 p.m. the day before the scheduled collection time; and remove the container immediately following collection but no later than 10 a.m. the next day.

Residential Garbage and Recycling Collection Routes:

- For **City of Winter Haven** residents living **SOUTH** of State Road 542 (also known as Avenue G NW / North Lake Howard Drive / Central Avenue / Dundee Road):
Garbage Collection – Monday AND Thursday
Recycling Collection – Thursday only
- For **City of Winter Haven** residents living **NORTH** of State Road 542 (also known as Avenue G NW / North Lake Howard Drive / Central Avenue / Dundee Road):
Garbage Collection – Tuesday AND Friday
Recycling Collection – Tuesday only



City Zones	Garbage	Recycling	Yard & Bulk Waste
Southeast	Monday / Thursday	Thursday	Monday
Southwest	Monday / Thursday	Thursday	Tuesday
Northwest	Tuesday / Friday	Tuesday	Wednesday
Northeast	Tuesday / Friday	Tuesday	Thursday / Friday

To Avoid Disruption of Service Please Follow These Guidelines:

- Residential garbage containers cannot be filled beyond their capacity or weight limit of 200 pounds.
- All household garbage must be placed in the designated collection container in sealed/tied bags or other such holders to avoid loose litter.
- No electronic equipment inside collection container.
- The City staff will leave a notice if the collection container is in need of repairs.

RECYCLING COLLECTION

Service Fee Information: The once-a-week curbside recycling collection fee is \$2.15 per month. Please call the Solid Waste Unit at 291-5756 if you need a cart; it will be delivered at no charge.

- Place the blue 65-Gallon Cart curbside by 7 a.m. on the day of service. Recycling carts should be placed no more than 4 feet back from the roadway with 5 feet of clearance around it. If you have a wheeled cart, the wheels of the cart are to be facing the home. Materials such as paper products; newspapers, magazines, junk mail, office paper, cardboard, brown paper bags, phone books and paperback books. Plastic; milk jugs, plastic bottles and detergent containers. Glass jars, bottles, aluminum, steel and tin cans can be placed together un-sorted inside the cart.
- Do not include such items as containers with food waste in them, food tainted items (used paper plates, napkins), egg cartons, ice cream cartons, aluminum foil, aerosol cans, plastic cups and silverware. NO garbage or hazardous materials such as batteries, paint containers, fertilizer bags, light bulbs.

OTHER REFUSE COLLECTION SERVICES

Yard and Bulk Waste (Junk) – materials must be separated and placed in two piles, curbside in an area free of poles, fences, low hanging wires, tree limbs, and other obstructions. Leaves and clippings must be bagged.

Yard and Bulk Waste Charges:

<u>Volume of Product</u>	<u>Yard Waste</u>	<u>Bulk Waste (Junk)</u>
Less than 2 yards (0-15 bags)	N/C	\$22.69
More than 2 yards up to 5 yards (16-30 bags)	\$22.69	\$41.13
More than 5 yards up to 10 yards	\$38.03	\$75.39
More than 10 yards up to 15 yards	\$61.14	-
More than 15 yards up to 20 yards	\$77.43	-
Over 20 yards (rate + above rates for any over)	\$77.43 +	

<u>Furniture and Appliance Charges</u>	<u>Cost per Item</u>	<u>Tires Charges</u>
Refrigerator, stove, water heater, dryer, washing machine	\$ 12.44	Residential (4 maximum) per tire, w/o rims = \$4.94 per tire, w/rims = \$9.35
Sofa, mattress, bed springs, arm chair	\$ 10.40	
Stereo, television set, tables, computer	\$ 9.25	
All other furniture and appliances (minimum + fee based on size)	\$ 8.61 +	

To Avoid Disruption of Service Please Follow These Guidelines:

- No grass clippings, brush, tree trimmings, building material or junk shall be placed in residential container.
- Yard and bulk waste being too close to immovable objects (fence, mailbox, irrigation sprinkler, utility pole, shrubbery, etc.) or being beneath low hanging utility wires or low tree limbs cannot be picked up.
- Tree limbs for disposal are to be cut in four (4) foot lengths, and no larger than four (4) inch diameter.
- Discarded furniture, appliances, tires, building material and demolition debris must be SEPARATED from horticultural refuse.

Special Dates to Remember:

- Spring Clean Up** - Every year in the spring the Solid Waste Unit offers a FREE junk pickup day. Watch your water bill and newspaper for specific dates for your area.
- Clean it Up Winter Haven** - Help the City pick up litter and have fun too! This event is held each Spring.
- Project Eagle** – This event targets the clean-up of area lakes and is held annually in April.
- Hazardous Waste Day** – In December the City, in partnership with Polk County, offers a FREE drop off for hazardous material and electronics. (Paint, oil, batteries, insecticides, computers and televisions).

**For questions or additional information, contact the Solid Waste Division at 291-5756.
Hours 8 a.m. until 5 p.m., Monday through Friday**