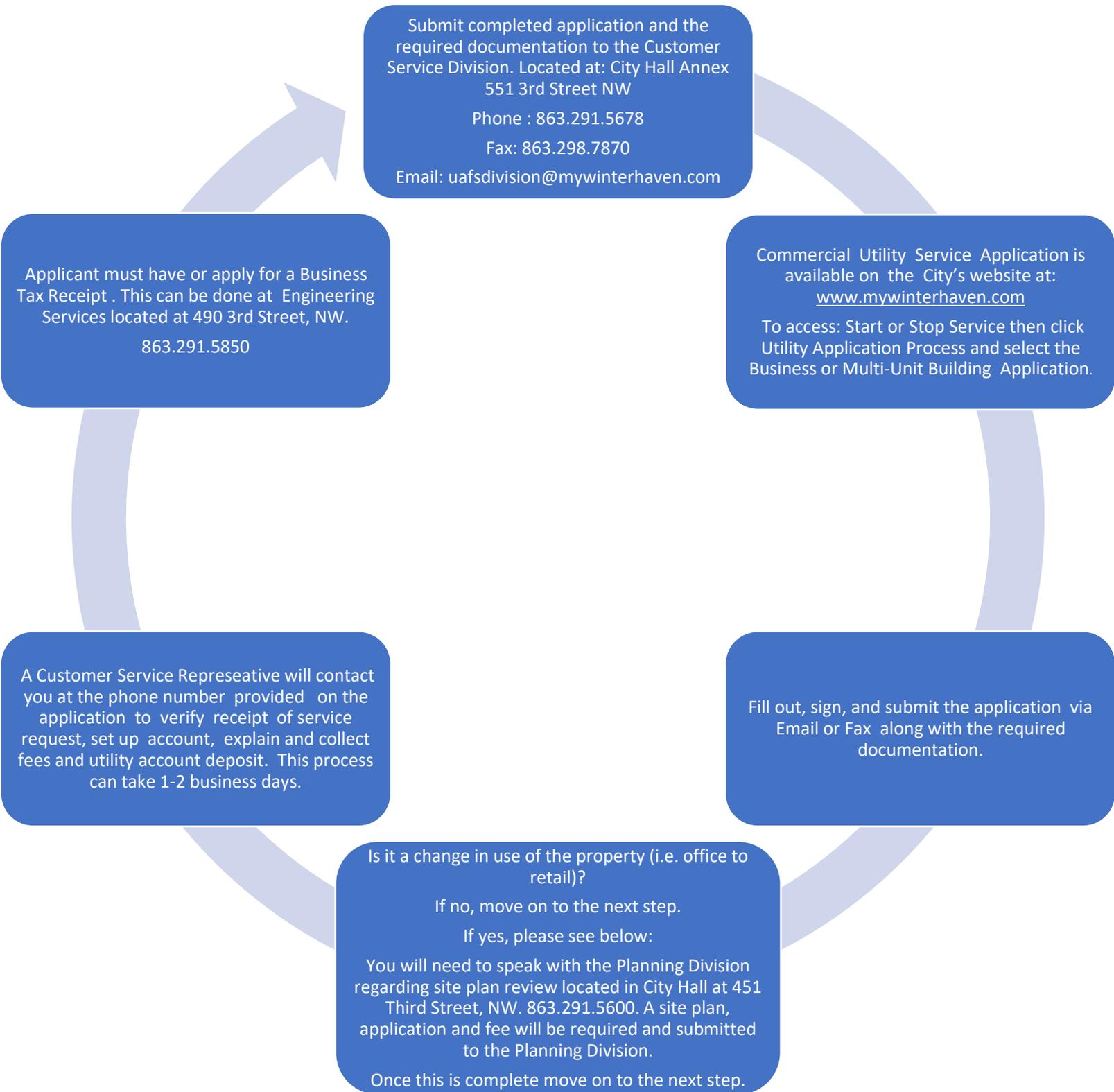


How to Establish Commercial Utility Service with Winter Haven Water



Submit completed application and the required documentation to the Customer Service Division. Located at: City Hall Annex 551 3rd Street NW
Phone : 863.291.5678
Fax: 863.298.7870
Email: uafsddivision@mywinterhaven.com

Commercial Utility Service Application is available on the City's website at: www.mywinterhaven.com
To access: Start or Stop Service then click Utility Application Process and select the Business or Multi-Unit Building Application.

Fill out, sign, and submit the application via Email or Fax along with the required documentation.

Is it a change in use of the property (i.e. office to retail)?
If no, move on to the next step.
If yes, please see below:
You will need to speak with the Planning Division regarding site plan review located in City Hall at 451 Third Street, NW. 863.291.5600. A site plan, application and fee will be required and submitted to the Planning Division.
Once this is complete move on to the next step.

Applicant must have or apply for a Business Tax Receipt . This can be done at Engineering Services located at 490 3rd Street, NW.
863.291.5850

A Customer Service Representative will contact you at the phone number provided on the application to verify receipt of service request, set up account, explain and collect fees and utility account deposit. This process can take 1-2 business days.