

# Renter Satisfaction Survey



1. Staff was courteous and helpful when making reservation.
2. Staff was courteous and helpful during your rental.
3. Facility was clean.
4. Room or facility was set up as requested.
5. All audio/visual equipment worked properly.

Strongly Agree	Agree	Disagree	Strongly Disagree	N/A

6. Rate your overall experience.      Excellent      Good      Average      Poor

7. Based on your experience, would you recommend our services?      Yes      No

8. How did you hear about us?      Family/Friend      Internet      Newspaper      Walk-in      Other \_\_\_\_\_

9. Name of facility rented: \_\_\_\_\_

10. Date of rental: \_\_\_\_\_

11. Do you have recommendations or suggestions for improving services?

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OPTIONAL: Please provide name, phone number or email address:

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**Thank you for your input.**